

# ROH INCORPORATED

## Infrastructure Support

### Background and Challenges

ROH Incorporated is a technical services company that places a strong focus on its client needs.

While delivering high-quality services to its clients, ROH was facing the following challenges internally:

- > Its technical expertise was tied up in client projects, allowing little resources for its own internal IT infrastructure.
- > It did not have effective security solutions in place.
- > It had a mixed network environment (Novell and Exchange) that resulted in inefficiencies.
- > Its decentralized network management structure needed consolidation and optimization.

### Solutions

ATS worked with ROH to assess its technology needs, then implemented a series of network optimization projects, including:

- > Novell Migration – Migration of all the applications to Windows and consolidation of everything under a Windows domain
- > Exchange Migration – Exchange 2000 to Exchange 2003 infrastructure migration and an upgrade from Exchange 2003 to 2010
- > Network Redesign – Creation of a site-to-site VPN and consolidation of all servers and workstations under a single centrally-managed domain

- > Virtualization – Consolidation of seventeen servers into five
- > Deltek Support – Accounting system management and upgrades
- > Senior-Level Support – For virtualization, server migrations, upgrades, office moves, etc.
- > Cloud-Based Backups – Moved ROH's onsite backup system to a scalable cloud-based solution
- > Security – Set up SPAM security solution and cloud-based endpoint protection
- > Strategic IT Guidance – Mapped out the IT direction for the company, aided in selection of key technologies, and assisted with budget planning

### Results

ROH's network redesign and optimization:

- > Ensured that its IT infrastructure is running in the most effective and efficient manner;
- > Helped ROH save costs through the virtualization of hardware equipments; and
- > Freed ROH's staff from dealing with internal IT issues, so that they can focus on service delivery to clients.

## SOLUTION HIGHLIGHTS

### Service:

Infrastructure Support

### Industry:

Government Contractor

### Solutions:

- Cloud-Based Backup & Security
- Application Support & Migration
- Network Security
- Network Design & Implementation
- Server Virtualization
- Wireless Network Implementation
- IT Strategy

### Technologies Used:

- Microsoft Exchange
- Deltek

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