

## This Checklist Tells You What You Need to Know Without the Jargon

You don't need perfection to implement 24/7 monitoring. But you do need a clear picture of where you stand. This checklist helps teams assess whether their environment, team, and workflows are ready for CSM. It also shows how ATS can help if you are not there yet.

### The CSM Readiness Scorecard

Check all that apply.

- ☐ **Someone in your organization is accountable for IT or infrastructure decisions.**  
When a real alert hits, you need someone with the authority to respond, not a committee.
- ☐ **You have a working knowledge of where your systems live, whether in the cloud, on-premises, or in a hybrid setup.**  
Even a rough map is better than none. Visibility begins with understanding your footprint.
- ☐ **You have an active (if imperfect) inventory of your endpoints.**  
A living list of systems, devices, and assets makes meaningful monitoring possible.
- ☐ **You collect logs but do not use them for real-time security.**  
Stored logs are valuable, but without active analysis, threats go undetected.
- ☐ **You receive alerts but have no defined internal response plan.**  
When an alert occurs, does your team know what to do, who to notify, and how to respond?
- ☐ **You're facing compliance, cyber insurance, or audit pressure.**  
Most modern frameworks expect documented security oversight and 24/7 visibility.
- ☐ **Your IT team is stretched thin and juggling too much.**  
If they're patching printers and fighting fires, real-time threat response won't scale.
- ☐ **You don't know your full threat surface.**  
If you're unsure where the exposure is, that's where risk tends to hide.

#### What This Means

The more boxes you check, the more prepared you are for 24/7 monitoring. If you left a few blank, you are not behind; you simply need the right support. American Technology Services helps organizations at every stage build reliable and responsive security monitoring systems that fit your existing team and infrastructure.

You don't need perfect systems.  
You need visibility that works.

[info@networkats.com](mailto:info@networkats.com)

